

INDUSTRY LEADERS

# OUR APPROACH TO COVID-19

keeping our clients and their  
community healthy and safe

## MORE THAN PREPARED

When COVID-19 hit, SSC was prepared with large-scale disinfecting equipment ready for rapid deployment. As the largest facilities management company exclusively focused on education, SSC's industry-leading team of experts was ready to keep our clients and their communities healthy and safe.

Overnight clients had to pivot and implement significant changes to their educational institutions. In addition to our rigid virus protocols already in place, our team of experts ensured all local and federal protocols were being adhered to so that clients could focus on getting their schools open.

With the power of our supply chain behind us, SSC provided clients with hospital-grade cleaning solutions, cutting-edge technology, and transparent communication to give faculty, parents, and students the confidence they needed to return safely to campus.

## OUR ACTION PLAN

### High Touch Frequency + Visible Action Our Daily Disinfection Program:

- Allocation of cleaning resources
- A Disinfection program that aligns with CDC guidelines
- Cleaning frequencies that align with Healthy Building standards
- Transparent communication and awareness of disinfection services

### Technology Specialized Products + Equipment:

- Incorporate anti-microbial technologies into disinfection program
- Inventory of electrostatic sprayers
- Adjustable disinfection program to meet changing internal and external site conditions

### QA Reporting Recording and reporting on critical activity:

- Visibility of "real time" compliance data
- Partnership with our hospital sector partner (Crothall) to ensure we had the most up to date and stringent methods available.
- Compare data across sector for quality control
- Transparency reporting shared with client